

Privacy policy

Welcome to Taalhuis Amsterdam! We respect your right to privacy. This Privacy Policy sets out details of the information that we may collect from you and how we may use that information.

1. About US

In this Privacy Policy, references to “we” or “us” are to Taalhuis Amsterdam, a company located in Amsterdam, whose registered office is at Sint Nicolaasstraat 59, 1012 NJ Amsterdam and registered in the Dutch trade register under number 59846801, owning a website www.taalhuisamsterdam.nl, who will be the controller of any personal data processed as described in this Privacy Policy.

2. About this policy

We respect your right to privacy. This Privacy Policy sets out details of the information that we may collect from you and how we may use that information. We process the data in compliance with the Algemene Verordening Gegevensbescherming (AVG) also known as the General Data Protection Regulation (GDPR).

When using our website and our services you accept the most recent conditions and applications in this privacy policy. This policy is subject to change. We therefore recommend that you review this policy frequently.

3. Collection of information

This privacy statement is applicable to all personal data that you provide to Taalhuis Amsterdam through registration form, contact form, newsletter subscription, open days, offline events or a private / in-company language contract.

Taalhuis Amsterdam collects personal information such as:

- a) first and last name
- b) email address
- c) postal address details
- d) phone number
- e) language level
- f) date of birth
- g) nationality

We use Google Analytics to analyse the use of our website, including information about your computer and about your visits to and use of this website (including your IP address, geographical location, browser type and version, operating system, referral source, length of visit, page views, and website navigation). Google Analytics generates statistical and other information about website use by means of cookies, which are stored on users' computers. The information generated relating to our website is used to create reports about the use of the website. Google will store this information.

4. Use of Your Information

When sharing your personal information, you agree that it may be collected, stored or used for any of the following purposes:

- a) Informing you about our courses, events or language trips

- b) Creating quotations for group, private or in-company courses
- c) Processing your payment
- d) Informing you about any changes related to delivering our services
- e) Requesting your feedback on the delivered services (namely, courses and events)
- f) Sending you our newsletters and other marketing communications related to our business (or the businesses of carefully-selected partners) which we think may be of interest to you. In that case, we will inform you through email of which you can opt-out.

5. Storage of Information

Taalhuis Amsterdam does not store your personal data longer than necessary for the performance of its services or as long as Taalhuis Amsterdam is required by law. All information is stored on our secure servers.

6. Disclosure of Your Information

We never share personal data with third parties, except the following cases. We may disclose your personal information to third parties when permitted by law including, with your consent and to our suppliers to help us provide our services to you. This includes:

- a) our provider of customer relationship management services (which allows us, for example, to send personalised email communications to you)
- b) our payment services provider
- c) our customer service software
- d) non-public and public entities, in cases where we are required by law to provide your personal data.

7. Data Protection

Taalhuis Amsterdam takes far-reaching measures to protect your personal data against unauthorized access and use. However, no system can be completely protected. Whilst we have used our best efforts to ensure the security of your data, please be aware that we cannot guarantee the security of information transmitted over the Internet.

8. Third party privacy policy

Pages to which Taalhuis Amsterdam links, partners of Taalhuis Amsterdam and/or banners on Taalhuis Amsterdam website are not covered by this Privacy policy. These third parties have an independent privacy policy.

9. Cookies

Taalhuis Amsterdam uses cookies. A cookie is a small text file that is saved on your computer, tablet or smartphone when you visit the website. We combine your personal data to provide the most functional online experience.

You may choose to disable cookies by setting up your internet browser that it will not save cookies anymore. Furthermore, you can delete information that has been saved earlier through the settings of your browser.

10. Request and delete data

You can request Taalhuis Amsterdam for inspection of your personal data. In addition, you may request Taalhuis Amsterdam to correct, supplement, delete or shield your personal data

if they are inaccurate, incomplete or irrelevant, or are processed in violation of a legal requirement.

11. Contact

For questions or comments, please contact us via email info@taalhuisamsterdam.com